



Check-In Flow

Track your members
in your space.

Member Check-In Tools

THE APPS

By leveraging the tools in the PeopleVine suite, you can accommodate a variety of check-in experiences for your members:



Control Panel

The most robust solution, built for power users.

The Control Panel provides you with access to the entire suite of PeopleVine, ultimately, providing you with a series of quick links to update the account, manage billing, assign sub-accounts and more. This tool is meant for power users.

Venue App

Compact and easy to use, the Venue app is built for speed.

With a full set of features to either swipe their member card, scan their QR code, scan their barcode or look them up by name, the Venue app provides check-in features across all your tools in addition to being compact.

Self Service /checkin/self

Fully customizable web based check-in via iPad.

By connecting a Bluetooth scanner (see guidebook for details), you can use any tablet (including iPad) to offer a self-service check-in for both members and guests.

/checkin

Provide your locations and partners with a detailed view.

Already built into your website on PeopleVine at /checkin, this tool is designed to provide your business partners and location staff to check-in a member on-site with a full ID and a data capture flow for checking in.

POX App

Put a name to a purchase and reservation

Check in your members and notify your staff upon member arrival. The Point of eXperience app can print a chit with info, update Sevenrooms when arrived or send a text to management when someone from a specific membership level arrives.

QR Code Reader

Quick and easy and works on any device.

Simply launch your QR code reader and scan their membership card for web-based validation. You'll see if they are active or failed, as well can validate your location with a pin ID.

Tool Feature Comparison

Based on your specific use case, you may find certain tools work better than others and/or better together. Ultimately all data goes back to the same place in the CRM, triggering the same automation.

Feature	Browser Based			iPad	iOS	Any Device
	Control Panel	/checkin	/checkin/self	POX	Venue App	QR Code
Scan QR Code	✓	✓	✓	✓	✓	✓
Print Chit				✓	✓	
Swipe Physical Card	✓	✓		✓	✓	
Look up Member by Name/Data		✓		✓	✓	
Check-In Form	✓	✓				✓
Guest Check-In			✓			
Check-in with Sevenrooms Res	✓	✓	✓	✓	✓	✓
SMS Alert to Staff on Check-In	✓	✓	✓	✓	✓	✓
Location Pin		✓				✓
Self-Service	Semi	Semi	✓			Semi
Self-Service with Visual Feedback			✓			
Built In Scanner to Scan Digital Membership Card	✓* USB	✓* USB	✓* Bluetooth	✓	✓	✓
Swipe Physical Membership Card	✓*			✓*	✓*	
Mark Reservations as Arrived in Sevenrooms	✓	✓	✓	✓	✓	✓
Send Text Message or E-mail to Member on Arrival	✓	✓	✓	✓	✓	✓
Trigger Campaign Upon Check-in	✓	✓	✓	✓	✓	✓
Admin Take Notes on CRM	✓			✓	✓	
Admin Edit Membership Card	✓			✓		
Send Text Message or E-mail to Staff on Arrival	✓	✓	✓	✓	✓	✓
Check-In for Events	✓				✓	✓
Redeem a Coupon, Offer or Voucher	✓				✓	✓
Reward and Redeem Loyalty Points	✓				✓	

Membership Card

Go digital

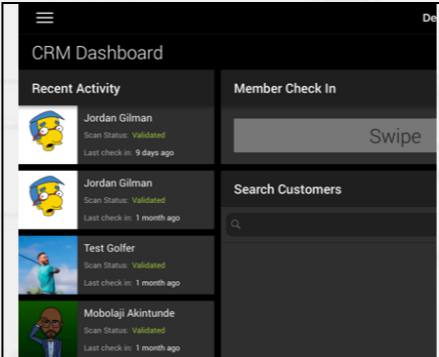
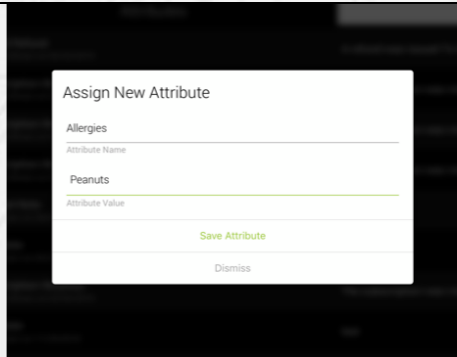
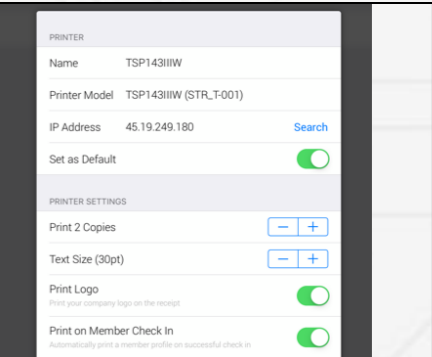
Members have access to a digital membership card allowing them to check in at your space and access member-based experiences. Add your brand colors, logo and even allow members to add their headshot photo. Link members' digital and physical cards to track members activities.



POX Check-in App

Best for a complete high touch member experience.

The PeopleVine Point of eXperience (POX) App enables your front-door staff to check-in members, print a chit at the hostess stand and update key staff members of who has arrived in real-time.

		
Member Check-In and Live View of Visitors	Tag with Attributes and Manage Preferences	Connect to a Printer and Print a Chit on Entry
On the CRM Dashboard you can see who's in your space, check-in people by scanning their digital ID, swiping their card or searching by name.	See data tagged to their profile or add new data points to help you service your members with the best experience.	Get text messages to your watch when someone arrives or print a chit with detailed preferences to personalize their experience.

Available at: For iPads at <https://peoplevine.com/pox>

User Type: Front of the House Staff, Door Staff, Management, Check-In

Venue App

Perfect for the person at the front door.

The PeopleVine Venue App provides your staff with the tools to check-in event attendees, validate members, reward points, redeem offers and view CRM profiles.

Redeem Offers & Vouchers	Manage People	Print Chit
See available vouchers and offers ready for redemption and click to redeem.	Find people in your CRM to view general notes, attributes or view their membership.	You can also print their membership information and preferences on entry.

Check-In Attendees at an Event	Validate a Membership	Reward & Redeem Points
Pull up your guest list the day of the event and check people in by scanning their ticket or looking them up on the list.	Simply scan their membership card to validate them or look up the member by name or number to validate.	Reward points for completing on-site activities or redeem their points to keep track.

Available at: For iOS both iPhone and iPad at

<https://peoplevine.com/app>

User Type: Front of the House Staff, Door Staff, Waitstaff, Management

/checkin

For your partners to check in your members at their space

Enable your members to check-in and validate your member's membership as they visit in reciprocity. The /checkin tools is branded through your website and PeopleVine helps manage permissions, reporting and overall control.

Available at:

<https://yourwebsite.com/checkin>

User Type: Available to and must be assigned to partners in the business directory.

/checkin/self

**Fully customizable
self-service check-
in experience using
an iPad or tablet.**

The self-service check-in is designed to allow your members to check-in on their own, while keeping you posted that they're in the space.

Available at:

<https://yourwebsite.com/checkin/self>

User Type: Your members and
their guests.

Control Panel

Enabling full capabilities through out the CRM.

The PeopleVine Venue App provides your staff with the tools to check-in event attendees, validate members, reward points, redeem offers and view CRM profiles.

Available at: For iOS both iPhone and iPad at

<https://peoplevine.com/app>

User Type: Front of the House
Staff, Door Staff, Waitstaff

QR Code + Pin

Works on any device with iOS or Android, choose your fav!

By using your iPhone's camera, you can simply focus on the QR code (on the digital ID) then tap the link to open and validate in real-time. We can even prompt for a location validation Pin to track the location and prevent tinkering.

QR Code + Pin works with any QR code reader and web browser.

Available at: For iOS use the camera app, for Android, download any QR code reader (pay for it to avoid ads).

User Type: Partners, Front of the House Staff, Door Staff, Waitstaff